

Support at Home Program

Pricing Guide

As at 1 July 2026

Support at home provides a flexible range of services designed to help you continue living comfortably and safely in your own home. Coastlink will work with you to identify the supports that best align your needs, preferences, and lifestyle. Our commitment is to empower you to live your life, your way — with choice, control, and confidence.

Care Services		Monday - Friday 6am - 8pm	Non- Standard 8pm - 6am	Saturday	Sunday	Public Holiday
<u>Clinical Supports*</u> – Nursing care, physiotherapy, occupational therapy, Restorative Care, Nutritcian etc.		Refer to additional service information below				
Everyday Living** – Domestic assistance, shopping, meal preperation, gardening, home maintenance and repairs, etc.^		\$115.00	\$137.00	\$145.00	\$180.00	\$220.00
<u>Independence**</u> – Personal care, in-home respite, social support, transport, community engagement etc^ (refer to below transport fees in addition)		\$115.00	\$137.00	\$145.00	\$180.00	\$220.00
Care Management – Management of client supports		\$125.00 per hour To help you choose your services and update your budgets, our Care Partners will check in with you regularly to ensure your care plan and services are meeting your needs				
Transport Fees						
0-10 kms	11 - 20 kms	21 - 30 kms	31 - 40 kms	41 to 50 kms	>60 kms	
\$18.00	\$33.00	\$48.00	\$63.00	\$78.00	To be agreed	

[^] A cancellation policy applies. Refer to your service agreement for details.

All services are subject to a minimum 2-hour charge.

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Additional service information

Clinical Supports * - Coastlink will coordinate and arrange supports using our approved Associated Provider partners. Services will be discussed and approved by you prior to arranging services.
Coastlink may apply an administration/processing fee of 10%

Independence and Everyday Living ** - Services that are not provided directly by Coastlink will be coordinated and provided by our Approved Service Provider partners. Services will be discussed and approved by you prior to arranging services.
Coastlink may apply an administration/processing fee of 10%

Group Social Supports and Community Engagement

In-centre (transport, meals and activities included)

\$160

Out of centre (transport, morning tea included)

\$135

Assistive Technology (AT) and Home Modifications (HM)

Assistive Technology

An administration fee equal to 10% of the total cost of the assistive technology or \$500.00 (whichever is lower)

Home Modifications (excluding materials)

A coordination fee equal to 15% of the quoted cost of the home modifications or \$1,500 (whichever is lower)

☎ Phone number - 02 4321 1022

🌐 Website - www.coastlink.org.au

✉ Email - info@coastlink.org.au

📍 Address (Head Office) - Suite 7, 10 William Street GOSFORD NSW 2250

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All services are subject to a minimum 2-hour charge.